

# Cookie Policy

This document is meant to explain the types of cookies and other tracking technologies that website may place on your device, either when you are visiting our web properties, or if you are visiting the storefront of a merchant who uses our platform to power their site.

## 1. What are cookies?

A cookie is a small amount of information that's downloaded to your computer or device when you visit certain websites. We use a number of different cookies on the website, including strictly necessary, statistics and unclassified cookies. Cookies make your browsing experience better by allowing the website to remember your actions and preferences. This means you don't have to re-enter this information each time you return to the site or browse from one page to another. Cookies also provide information on how people use the website, for instance whether it's their first time visiting or if they are a frequent visitor.

## 2. What cookies do we use and why?

We use different types of cookies on the Website. These cookies serve different purposes. According to their purpose, cookies may generally be assigned to one of the following categories:

- "Necessary Cookies", i.e. cookies that are strictly necessary for your booking on our Website;
- "Analytical", i.e. these cookies allow to customise this site to visitor requirements; we measure the number of visits, the number of pages viewed, what visitors do on the site and how often they return to it.

## 3. How long will cookies remain on my computer or mobile device?

The length of time that a cookie remains on your computer or mobile device depends on whether it is a "persistent" or "session" cookie. Session cookies last until you stop browsing and persistent cookies last until they expire or are deleted. Most of the cookies we use are persistent and will expire between 30 minutes and two years from the date they are downloaded to your device. See the section below on how to control cookies for more information on removing them before they expire.

## 4. How to control cookies?

You can control and manage cookies in various ways. Please keep in mind that removing or blocking cookies can negatively impact your user experience and parts of our website may no longer be fully accessible.

Most browsers automatically accept cookies, but you can choose whether or not to accept cookies through your browser controls, often found in your browser's "Tools" or "Preferences" menu.

In addition, you may configure the settings of your browser / your Device used to browse the Website to enable, disable or delete cookies. Detailed instructions on how to configure your browser have been published by the browsers' developers, and can be found here:

- [Internet Explorer](#);
- [Edge](#);
- [Chrome](#); [Chrome for iOS](#); [Chrome for Android](#);
- [Firefox](#); [Firefox for iOS](#); [Firefox for Android](#);
- [Safari for macOS](#); [Safari for iOS](#);

For more information on how to modify your browser settings or how to block, manage or filter cookies can be found in your browser's help file or through such sites as [www.allaboutcookies.org](http://www.allaboutcookies.org).

## 5. Google Analytics

Our website uses Google Analytics. Google Analytics uses cookies to help the Website analyse how users use the site. The information generated by cookies about your use of this Website will generally be transmitted to and stored on a Google server. These cookies "remember" what our users have done on previous pages and how they've interacted with the website. For more information on Google Analytics, visit [Google's information page](#).

You may prevent the storage of the cookies required to create a profile by selecting the relevant setting in your browser.

Depending on the browser you are using, you may install a browser add-on that will prevent tracking.

**The following table lists illustrate the cookies use on our website:**

**Category: Necessary**

Necessary cookies help make a website usable by enabling basic functions like page navigation and access to secure areas of the website. The website cannot function properly without these cookies.

Cookie name	Description	Expiry
PHPSESSID	session identifier	3 months
guest_id	unique identifier of the customer in the shopping cart	3 months

**Category: Analytical**

These cookies collect information to help us understand how our website are being used, how effective our marketing campaigns are, or to help us customize our website for you.

Cookie name	Description	Expiry
additional_parameters	cookie parameter in which parameters from the URL are stored and which are required for vendor statistics and/ or the correct execution of the license	45 days
formData_order_type_customer_phone_	parameter, telephone number of the customer, legal entity	1 year
formData_order_type_customer_surname_	parameter, name of the customer - individual or representative of the legal entity	1 year
formData_order_type_customer_type_	parameter that designates the customer as a legal entity or an individual	1 year
formData_order_type_paymentSystemId_	parameter, type of payment system	1 year
formData_vatNumberPrefix	parameter, tax number (legal entity identifier)	1 year
formData_vatNumberValue	parameter, tax amount (for legal entities)	1 year
formData_order_type_company__juridicalAddress_	parameter, legal address of the legal entity	1 year
formData_order_type_customer_email_	parameter, customer email	1 year
formData_order_type_company_name_	parameter, company name	1 year
formData_order_type_additionInfo_	parameter, additional information shared upon user's decision	1 year
last_order	the order identifier, where 'the ID of the previous unpaid order is retained to offer it to pay with the next visit	3 months
tracking_ga_mp_accounts	account ID of GA	1 year
tracking_universal_analytics_premium_metric3	auxillary cookie for GA	1 year

## **6. Changes to this cookies policy**

Our policies and procedures are under continual review. We may, from time to time, update our cookies policy. Any such changes will be posted on this page.

## **7. Contacts**

NILTASOFT LIMITED

Address: Kosta Charaki 11, 3rd floor, Flat/Office N302, 3041, Limassol, Cyprus

Registration number: HE190472; VAT-ID: CY-10190472H

If you have any questions about Cookie policy, please contact us:

E-mail: [privacy.ecom@softline.com](mailto:privacy.ecom@softline.com)